



Press Release

Intelli introduces idbox™, the new version of the digital onboarding service



Athens, July the 16th 2020.

Intelli Solutions S.A., one of the fastest growing Greek companies in the field of digital transformation, announces the immediate launch of the new version of the **digital customer onboarding** product, which is now called **idbox™**.

The new service allows any company or organization (banks, telecommunications providers, insurance companies, retail companies, energy providers, shipping companies, hotels, etc.) to instantly build a digital customer flow (new or existing). It also enables the remote authentication and registration process for a service or product purchase in just a few minutes, anytime, anywhere and from any device.

The whole new customer activation process is now digitally transformed via idbox™. The service is based on **AI, Image Processing, Machine / Deep learning** technologies and is available in the **cloud at 24x7 level**, offering **ID Verification, Document Verification** and **remote e-Signature capabilities**.

The service fully covers all the **regulatory requirements of the European Union** as well as the relevant **regulation bodies in the Greek market**, while it has received **significant distinctions at European level from reputable analysts**.

"We are really excited about the completion of the new version of idbox ™ Digital Customer OnBoarding, in order to better serve the needs of our customers and partners", said Mr. Panagiotis Gialelis, CEO of the Intelli Group. "Most industries are now positively impacted by the need for digital transformation, which has recently been accelerated by the COVID-19 pandemic. Customer needs and expectations are now driving change - Customers want to be able to sign up for a new service, buy a product, open a new bank account anytime, anywhere and in minutes. Through the experience we have developed, after a series of successful implementations in Greece and abroad, we believe that we can really offer significant added value to companies and organizations that want to take advantage of the possibilities offered by a complete Digital OnBoarding solution. ", He added.

Intelli has been active for the last 15 years in Greece and abroad, through its subsidiaries. It should be emphasized that **the development of idbox ™ has been implemented entirely in Greece**, where the company maintains a strong **Research and Development (R&D) team**.

"With the new version, Intelli's service is now even more mature, fully meeting customer expectations, but also regulatory requirements, offering huge opportunities for transformation, optimization and process acceleration. This view is based mainly on the significant advantages we have seen through successful implementations in Greece and abroad, with identifications and immediate activations of customers – in just a few minutes - and elimination of abandoned registrations (abandonment rate) ", said **Pavlos Tziorkas, General Manager of Intelli Solutions**.

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About Intelli

Intelli Solutions is active in providing digital transformation consulting services and business software products & solutions, mainly for the Financial and Telecommunications sector. Founded in 2005, the company has an active multinational presence in Europe, Africa and the Middle East, enabling its more than 250 customers to improve their customer interactions better, faster and more efficiently, based on a fully digital approach. In 2019, Intelli was recognized by analysts and journalists among the top 10 CEM (Customer Experience Management) and the top 25 FINTECH Solutions Providers in Europe. www.intelli-corp.com